

Jiangxi Copper Lead&Zinc Metal Co., Ltd

Lead and Zinc Supply Chain Due Diligence Management Appeal Mechanism

In order to promptly identify and address potential risks such as conflicts or human rights violations that may exist in the company's supply chain, and to ensure smooth communication between internal and external stakeholders and the company, Jiangxi Copper Lead&Zinc Metal Co., Ltd (hereinafter referred to as "the Company") has formulated this appeal mechanism based on the Company's "Lead and Zinc Supply Chain Due Diligence Management Policy". Additionally, the Company participates in the "Mining Industry and Mineral Value Chain Mediation and Consultation Mechanism" of the China Minmetals Chemical Import and Export Chamber of Commerce, with the aim of effectively resolving disputes and strengthening communication, coordination and cooperation among all parties, conveying the demands and expectations of all parties, and building a responsible, resilient and sustainable mineral supply chain.

1. Which issues can be appealed?

Appeals that meet the following conditions will be accepted:

- 1) Related to the company's lead and zinc supply chain due diligence management;
- 2) The company's business activities or business relationships have already caused or may cause negative impacts on stakeholders;
- 3) The company's business activities or business relationships violate the requirements of the "OECD Guidelines for Responsible Supply Chains of Minerals from Conflict-Affected and High-Risk Areas", the "China Due Diligence Management Guidelines for Mineral Supply Chains", or the Company's "Lead and Zinc Supply Chain Due Diligence Management Policy".

Appeals that fall under any of the following categories will not be accepted:

- 1) Not related to the company's due diligence management;
- 2) Unable to provide sufficient evidence or witnesses to support the issues pointed out;
- 3) Malicious appeals or appeals initiated for competitive advantage;
- 4) If the issues appealed do not fall within the scope that the company's internal mechanism can resolve, we will actively coordinate with external institutions to solve them.

2. Who can file an appeal?



Any individual or group, including but not limited to company customers, suppliers, affected community residents, employees, etc., can file an appeal with the Company's Supply Chain Due Diligence Management Joint Office.

If the appeal is filed by a third-party group or individual representing the affected party, that institution or individual should clearly state the object it represents and provide clear evidence of representation.

3. How to file an appeal?

The appellant should fill out the "Lead and Zinc Supply Chain Due Diligence Management Appeal Form" as shown in Appendix 1, and the language is not restricted. The appeal form should be sent by email or mailed to the Company's Supply Chain Due Diligence Management Joint Office. Email: jtqxyxb@jxcc.com

Address: High-tech Industrial Park in Hukou County, Jiujiang City, Jiangxi Province, P.R. China

The complainant may also appeal through the "Mining Industry and Mineral Value Chain Mediation and Consultation Mechanism" of the China Chamber of Commerce for Import and Export of Minerals and Chemicals.

Annex 1--Supply Chain Responsibility Management Complaint Letter

Jiangxi Copper Lead & Zinc Metal Co., Ltd

April 01, 2026



The "Mining Industry and Mineral Value Chain Mediation and Consultation Mechanism" of China Chamber of Commerce for Import and Export of Minerals and Chemicals can be referred to: <https://www.cccmc.org.cn/kcxfzx/zyzx/al/>

Annex I

Lead and Zinc Supply Chain Due Diligence Management Appeal Form

Applicant name (can be anonymous)		Do you want to keep it confidential	
telephone, phone		mailbox	
Is it a third-party agent		If so, who or what organization commissioned it (with a certificate of commission attached)	
Conflict avoidance	(If specific individuals from the Corporate Supply Chain Ethics Committee or the Ethics Management Joint Office need to be excluded, please list their names)		
The facts and evidence of the negative effects suffered (or likely to be suffered) and any other information that may support the complaint (pages may be attached, with supporting evidence):			
Your request and the solution you want to implement (clear and actionable requests help us solve your problem faster)			
Signature of complainant representative:			
Date of appeal:			

